



Remote System Monitoring

Time is the most precious commodity in our modern lives. Unfortunately demands on our time are becoming ever increasing, particularly within our working environments.



Stop for a moment and consider this...

Who is monitoring your resources and checking their status right now?

What would be the consequences of an outage tonight?

What would be the financial impact to your business in time and effort to recover from such an event?

How will the outage be viewed by users and management?

In the business world, time is an extremely rare resource. It must be planned properly to ensure the feeling of maximisation and minimal wastage has been achieved.

To help with such planning we have created a delivery service that, whilst can't detract from your operational undertakings, can ensure that your time is better spent from an ICT perspective.

Capito's Remote System Monitoring is a scalable and flexible solution which will allow you to concentrate on your core business drivers and metrics, secure in the knowledge that we are keeping an eye of your critical ICT resources 7 x 24.

By pro-actively monitoring your servers, storage, backup and applications a true picture of your resource performance can be gained and a level of comfort that "no surprises" await you when you arrive for work each day.

Capito can offer this service from an intelligent entry point through to re-deploying and activating your existing resources, maximising your remote monitoring solution and generating the required monthly statistics to allow you to evaluate your business and take appropriate action against specific instances.

Our service also ensures that any patching, upgrade or remote resolutions can be done in a total transparent manner, allowing you focus on your business whilst we ensure your systems are there to support you going forward.

If you are unsure, or uncomfortable, about any of the questions and would like to know what Capito can do for you, don't delay, call us..... now!

please turn over >

Technical specifications

Remote System Monitoring is available on the following Operating Systems:

Microsoft Server 2003 Operating System
Microsoft Server 2008 Operating System
Microsoft Windows XP Professional Operating System
Microsoft Windows Vista Professional Operating System

Remote System Monitoring is available against the following Applications:

Microsoft Exchange 2003
Microsoft Exchange 2007
Microsoft Active Directory Rights Management Services
Microsoft SQL Database
Microsoft Office Sharepoint Server 2007

Remote System Monitoring is also available in conjunction with the following Vendor Applications*:

NETApp
VMWare
CommVault

Main Service Deliverables

- Continuous Monitoring 24/7
- Flexible Alert Notification
- Proactive Repair
- Monthly Status Reporting
- Trend Analysis
- Capacity Tracking
- Platform Performance
- Dedicated Service Desk Numbers
- Quarterly Account Reviews

For further details on this support and to obtain a cost for such a service for your environment, please contact your local Capito Account Representative on **01506 460 300**.

* Additional Software maybe required prior to utilisation.