

**The Client**  
RM Education

**Sector/Main Activities**  
A leading supplier of technology and resources to the education sector

**Location**  
UK wide



"Capito have proven to be flexible, reliable and very competent across a range of projects, from very small to very large complex deployments."

*Business Services Manager*  
**RM Education**

## The Background

One of the UK's largest suppliers of IT services to the Education sector, RM Education, required an experienced and reliable partner with the skills and operational expertise to deliver the full suite of IT deployment services across the UK.

## The Solution

Capito delivered deployment services for end-of-life refresh of hardware and software, and provided Managed Services Support, at a wide range of educational establishments. Part of this delivery was on the Government's Priority School Building Programme (PSBP), of which RM Education is a significant ICT contributor.

Capito's engineers are all Enhanced DBS security checked which enables them to work in Educational environments. Backed up by a complete logistics solution for secure movement of equipment, together with their UK-wide reach, Capito was a natural fit to support RM's successful delivery of these services.

RM Education is also a leading provider of safe, fast and reliable Internet connectivity solutions to the education sector. Capito provided broadband installation services across the UK.

## The Outcome

The services delivered by Capito included:

- On-site installation, including desk side and server side equipment and hub room patching
- Deinstallation from existing site, transportation, and reinstallation at new site
- Imaging in-situ
- Asset registration
- Project coordination and management
- Waste packaging removal
- Provision of support engineers with experience in an educational setting and good customer relationship management skills
- Installation of pre-configured routers, testing and obtaining customer sign off.

All activities are underpinned by Capito's ISO accredited Quality, Environmental and Information Security Management Systems.

Capito have been an RM preferred supplier for deployment and logistics services in the UK since 2016.