

Customer

Crown Office and Procurator Fiscal Service

Sector

Central Government

Location

40+ Sites across Scotland

Services Provided

Client Deployment Professional Services

Customer Testimonial

Crown Office and Procurator Fiscal Services required a trusted supplier to assist them with the deployment of their Desktop VDI project. They required an agile supplier to work with their in-house team to meet strict project deadlines and provide a quality assured positive customer experience during project delivery.

Capito provided a co-ordinated, documented and efficient deployment service for over 1,800 Desktops and Monitors on time and to budget.



This was our first engagement with Capito. Given the highly visible nature of the work they were to carry out, and the autonomy they would be given to complete this, we needed absolute professionalism from Capito.

They did not let us down. Capito logistics were extremely flexible and this cannot be praised enough, given the number of last minute changes that projects of this nature are prone to.

The manner in which their onsite engineers expressed themselves is a credit to the company. With an always friendly, approachable, conscientious and accommodating manner, they were well received everywhere they went.

Laurie Brown
Infrastructure Manager



The services delivered by Capito included:

- Secure insured bonded storage of hardware
- Imaging and Asset Tagging of hardware prior to delivery
- On-site installation in complex and varied environments
- De-installation of legacy hardware
- Quarantine of legacy hardware in our secure staging centre
- Secure data wiping
- Recycling of legacy hardware
- Full Asset Reporting of new and legacy equipment
- Project co-ordination

All underpinned by Capito's ISO Accredited Quality, Environmental and Information Security Management System processes.

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